

# EXTREMELY CANADIAN

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## BOOKING CONDITIONS


### STEEP SKIING CLINICS AND PRIVATES FREERIDE SNOWBOARD CAMPS AND PRIVATES


- Meeting time and place is 8:30 AM on the deck of the Carleton Lodge in the main village between the gondolas. If you prefer a different meeting time or place, please advise and we will do our best to accommodate.
- Full payment is due upon booking.
- Confirmation is made by email.
- All prices are in Canadian Dollars and are subject to taxes.
- Cancellations must be made to Extremely Canadian by mail, email or phone and are not considered canceled until acknowledged by return mail, email or phone call by Extremely Canadian.
- Lesson may be cancelled up to 48 hours prior to the lesson for no fee.
- Inside of 48 hours and prior to the day of the lesson, there is no fee to transfer to another day or to cancel and refund to a gift card.
- Inside of 48 hours and prior to the day of the lesson, there is a \$25 + tax fee for group lessons and \$50 + tax fee for a private lesson to cancel a lesson and refund to a credit card.
- No refunds day of lesson (medical reasons may be an exception).
- No refunds will be issued on whole or partially unused portions of packages.
- A change of dates is considered a cancellation and a re-booking, therefore cancellation policies apply.
- We highly suggest that you purchase trip cancellation insurance to avoid penalties related to a change in plans.
- You will be required to sign a waiver and release of liability before your first day of skiing. If you have not been sent a copy, please ask us and we will forward you a copy for your review.
- We do not request proof of insurance coverage, but please ensure that you have appropriate coverage to ensure that you are adequately covered for any eventuality.
- Adventure travel involves unpredictable weather conditions. Extremely Canadian does not purport to any guarantee of conditions.
- In rare instances, we may ask a guest to switch from a clinic or camp that has too few participants. If this happens we will attempt to notify you 24 hours prior to the date. However, we reserve the right to cancel any clinics or camps, for any reason, at any time prior to start. In such a case, refund of any payments received shall constitute full settlement.
- Guests are expected to behave in an orderly fashion and not to disrupt the enjoyment of other guests or in anyway harm the reputation of Extremely Canadian or its suppliers. Extremely Canadian reserves the right to decline accepting or retaining any guest whose health or actions impede the operation of a clinic or camp or the welfare or enjoyment of fellow guests.
- Extremely Canadian cannot accept responsibility for travellers inconvenienced by late, diverted, delayed, canceled, or rescheduled travel arrangements. This also applies to missed connections or transfers.
- Group programs are for guests aged 16 and older.
- All clients 18 & under must sign the safety voucher and wear a helmet.

### BACKCOUNTRY AND WINTER SKILLS COURSES

- Meeting time is 8 AM on the deck of the Carleton Lodge in the main village between the gondolas. Unless otherwise noted in your confirmation.
- End of day is determined by the guide.
- Full Payment is due upon booking.
- All prices are in Canadian Dollars and are subject to taxes.
- Guides are in high demand and low supply. Please book ahead to avoid disappointment.
- Within 72 hours call us directly to book.
- Adventures may be cancelled up to 24 hours prior to the day for no fee. You must contact us no later than 9 AM on day before.
- Inside of 24 hours, no refund will be given (medical reasons may be an exception).
- A change of dates is considered a cancellation and a re-booking, therefore cancellation policies apply.
- Cancellations must be made to Extremely Canadian by mail, email or phone and are not considered canceled until acknowledged by return mail, email or phone by Extremely Canadian.
- No refunds will be issued on whole or partially unused portions of packages.
- We retain the right to cancel at any time due to inclement weather or factors outside of our control. Client will be entitled to a full refund.
- We highly suggest that you purchase trip cancellation insurance to avoid penalties related to a change in plans.
- We do not request proof of insurance coverage, but please ensure that you have appropriate coverage to ensure that you are adequately covered for any eventuality.
- You will be required to sign a waiver and release of liability before your first day of skiing. If you have not been sent a copy, please ask us and we will forward you a copy for your review.
- Adventure travel involves unpredictable weather conditions. Extremely Canadian does not purport to any guarantee of conditions.
- In rare instances, we may ask a guest to switch from an adventure that has too few participants. If this happens we will attempt to notify you 24 hours prior to the adventure date. However, we reserve the right to cancel any adventures, for any reason, at any time prior to start. In such a case, refund of any payments received shall constitute full settlement.
- Group adventures must meet a minimum group size of 3 persons.
- Guests are expected to behave in an orderly fashion and not to disrupt the enjoyment of other guests or in anyway harm the reputation of Extremely Canadian or its suppliers. Extremely Canadian reserves the right to decline accepting or retaining any guest whose health or actions impede the operation of an adventure or the welfare or enjoyment of fellow guests.
- Group programs are for guests aged 16 and older.
- All clients 18 & under must sign the safety voucher and wear a helmet.

**BOOK NOW** [extremelycanadian.com](http://extremelycanadian.com) 1-800-938-9656 [ski@extremelycanadian.com](mailto:ski@extremelycanadian.com)

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